



City of Glenwood Springs Residential Broadband Rates

High Speed Internet²

25Mbps Tier (25Mbps/25Mbps)	\$60
1Gbps Tier (1Gbps/1Gbps)	\$70
Wireless Gateway (80211.ac)	\$10

Installation and Other Services

Standard Install	\$50
Custom Install Hourly Rate	\$50
Custom Install Half-Hour Rate	\$25
Unwired Premises (Additional Fee)	\$100
Install Wireless Gateway	\$30
Install Gateway Extender (Each)	\$90
Service Call - Customer Premise Issue	\$50
Change of Service - Technician	\$50
Change of Service - Electronic	Free
Additional Outlet - At Initial Install	\$30
Relocate Outlet - At Initial Install	\$20
Relocate Outlet Separate Trip	\$50
Wall Fish (Each)	\$25
NSF Check Fee	\$25
Reactivation Fee	\$35
Unreturned Equipment	Replacement Cost
Paper Bill (eBill is Free)	\$2

¹These rates apply to Services provided at a residence and used in a residential manner.

²Residential Internet Services utilizing a dynamic IP address.

³Service installation includes 1 internet outlet and 1 phone jack. Standard install fees do not include wall fish